

## Module 1 Summary

### Tourism sectors – Transport services in South Africa

#### Transport services in South Africa

Revise this module to make sure that you understand these concepts:

#### Chapter 1: Airports, airlines and airport operations

- gateway
- inbound
- outbound
- itinerary
- fixed scheduled flight
- unscheduled flights
- domestic flights
- regional flights
- intercontinental flights
- transcontinental flights
- transatlantic flights
- connecting flights
- long-haul flights
- medium-haul flights
- short-haul flights
- chartered flights

#### Chapter 2: South Africa's international and national airports

- airside
- landside
- terminal
- check-in counter
- speed check-in kiosks
- boarding pass
- security control points
- gate
- boarding
- baggage claim area
- carousel
- cockpit
- cabin aisle
- galley
- overhead storage bins

- tray table
- oxygen mask
- cargo hold
- configuration
- fuselage
- abreast

#### Chapter 3: Technology used at airports

- wireless 3G
- WiFi
- x-ray security scanners
- biometric scanners
- thermal body scanners
- metal detectors
- full-body scanners

#### Chapter 4: The tourism bus industry

- minibuses
- coaches
- megabuses
- sleeper coaches
- special-purpose buses

#### Chapter 5: The tourism train industry

- commuter
- schedule
- coaches
- coupé
- compartment
- lounge
- tourist class
- economy class
- bedding tickets
- dining car
- communal toilets
- vintage steam-train rides

#### Chapter 6: The Gautrain

- transit
- ticketing procedures

- electronic boarding procedures
- electronic arrival and departure announcements
- parking facilities
- linked bus routes

#### Chapter 7: The luxury cruise liner industry

- port
- cruise terminal
- state room
- cabin
- suite
- deck

#### Chapter 8: Car rental

- unendorsed
- surcharge
- excess
- premium
- incident
- waiver
- breach
- collision
- theft
- liability
- excess
- collision damage waiver (CDW)
- theft loss waiver (TLW)
- super collision damage waiver (SCDW)
- super theft loss waiver (STLW)
- personal accident insurance (PAI)
- windscreen damage waiver (WDW)
- incidental costs
- tourism levy